

# Yestxander Rada G.

Power Platform Architect · AI Tech Lead

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## PROFESSIONAL SUMMARY

Power Platform Architect and AI Tech Lead with 8+ years turning enterprise low-code and AI into governed, production-grade solutions on Microsoft Cloud. I design end-to-end architectures across Dataverse, Dynamics 365, Power Apps, Power Pages and Power Automate, embedding Copilot, AI Builder and Azure OpenAI to turn unstructured documents, voice and images into automated business processes. Equally hands-on in pro-code extensibility (C# plugins, PCF, TypeScript, Web API), ALM and governance on Azure DevOps, with a growing focus on AI-augmented engineering workflows. Proven leading Scrum squads and delivering measurable impact — up to 95% process-time reduction — for retail, industrial and enterprise clients.

## KEY HIGHLIGHTS

- 8+ years across Power Platform and Dynamics 365, from developer to solution architect and tech lead.
- Delivered ~95% reduction in quality-certification process time by replacing 6–7 daily manual hours with an automated Power Apps solution.
- Cut manual treasury effort by ~80% and store-operations effort by ~50% through Power Automate and Dynamics 365 approval flows.
- Microsoft Certified: AB-100 (Agentic AI Business Solutions Architect Expert, 2026) and PL-400 (Power Platform Developer Associate, 2025).

## CORE COMPETENCIES

Solution Architecture · AI & Copilot (Copilot Studio, AI Builder, Azure OpenAI / GPT-4o Vision) · Power Platform (Apps, Automate, Pages, BI, Dataverse) · Dynamics 365 Customer Service · Pro-code extensibility (C# plugins, PCF, Web API, Liquid) · ALM & Governance on Azure DevOps · Scrum / Kanban leadership

## PROFESSIONAL EXPERIENCE

### Power Platform Architect & Dynamics 365 Tech Lead

*Definity · Aug 2024 – Present · Santiago, Chile*

- Design and document solution architecture, data models and integration patterns for end-to-end Power Platform deliveries (Canvas, Model-driven, Automate, Pages, BI).
- Lead Copilot Studio and AI Builder programmes: trained models for document classification and form processing across several business units.
- Built Dynamics 365 Customer Service and Copilot Service Workspace experiences — embedded agents with multi-session workspaces via the Microsoft.Apm SDK and voice/chat channels through the Channel Integration Framework (CIF).
- Integrated Azure OpenAI (GPT-4o Vision) into Power Automate flows for advanced image and document classification.
- Built C# .NET plugins for pre/post-operation CRUD validations on Dataverse, and PCF components in JavaScript / TypeScript, HTML and CSS.
- Published Azure Functions backing Power Apps and Automate; integrated SAP via webhooks and Azure Blob, and Snowflake into Dataverse pipelines.
- Defined ALM, governance and tenant administration; trained internal teams on best practices.

## Data & BI Engineer

*Cencosud (Via BC Tecnología) · Nov 2024 – Jan 2025 · Datasharing programme, Power BI Embedded*

- Lead BI developer on the Datasharing programme for partners: interactive KPI and sales dashboards built from Figma specs.
- Implemented CI/CD for Power BI with version control and automated deployments; embedded reports in partner portals.
- Managed pipelines across Amazon Redshift, Azure DocumentDB and ODBC connectors; published team standards.

## Power Platform Developer

*Walmart Chile (via BC Tecnología) · Jun 2023 – Jul 2024 · Retail*

- Delivered Canvas and Model-driven apps for store operations and finance in a Scrum / Kanban cadence tracked in Jira.
- Built on Customer Service Workspace: channel integration with CIF and session handling via the Microsoft.Apm SDK from JavaScript / TypeScript.
- Approval flows in Power Automate (Teams + Dynamics 365) and Power BI dashboards for real-time operational insight.
- EVO-TPP dashboard: metrics for 400 stores with 1,000+ monthly views, reducing manual effort by ~50%.
- Reconciliations: automated emails, Excel exports and Teams/Dynamics approvals for treasury, cutting manual hours by ~80%.

## Digital Tools Specialist

*Equans · Nov 2022 – May 2023 · Multinational, 17 countries (HVAC / Energy)*

- Deployed Dynamics 365 Customer Service, Power Apps, Power Automate and SharePoint for operations and back-office; integrated D365 with Power BI.
- Integrated customer channels with the Channel Integration Framework (CIF) on top of Customer Service.
- Built EQBOT, an advanced Teams chatbot with adaptive cards, document search and group routing.
- Power Apps for goal assessment, internal audits and warehouse inventory, visualised in Power BI.

## Automation Specialist

*Innoprnt · Apr 2022 – Nov 2022 · Industrial labelling / Packaging*

- Automated quality, production, logistics and supply-chain processes with Power Automate, Power Apps and Power BI.
- Maintenance Power App with photo capture, voice notes and a task timer, feeding an operational dashboard.

## QMS Assistant → Automation Lead

*Artica S.A. · Aug 2017 – May 2022 · Wine packaging*

- Power Apps Canvas solution on Microsoft SQL Server that auto-generates quality certificates: from 6–7 daily hours to 5 minutes (~95% reduction).
- Excel macros saving ~20 hours/week; Power BI dashboards for sales, design, supply chain, production, logistics and quality.

## TECHNICAL STACK

### AI & Copilot

Copilot Studio, AI Builder, Azure OpenAI, GPT-4o Vision, Cognitive Services, Speech Services, Azure Functions, prompt engineering.

## **Power Platform & Dynamics 365**

Power Apps (Canvas / MDA), Power Automate, Power Pages, Power BI, Dataverse, Dynamics 365 Customer Service (4 yrs), Copilot Service Workspace (3 yrs), Channel Integration Framework (4 yrs), Microsoft.Apm SDK (3 yrs), PCF components, ALM & Solutions.

## **Pro-code & Delivery**

C# .NET / Plugins, JavaScript (6 yrs), TypeScript (5 yrs), HTML / CSS / Liquid, Python, SQL, FetchXML / Web API, Azure DevOps & CI/CD, Scrum / Kanban (5 yrs), Jira (2 yrs).

## **Data & BI**

Power BI Embedded, Snowflake, Redshift, BigQuery, Tableau, Looker, R.

## **EDUCATION & CERTIFICATIONS**

### **M.Sc. in Data Science and Artificial Intelligence (In Progress)**

2027 · *Universidad Andrés Bello*

### **Microsoft AB-100 — Agentic AI Business Solutions Architect Expert**

2026 · *Microsoft*

### **Microsoft PL-400 — Power Platform Developer Associate**

2025 · *Microsoft*

### **Google Data Analytics — Professional Certificate**

2023 · *Coursera*

### **B.Sc. in Public Health**

2016 · *Universidad Central de Venezuela*

## **LANGUAGES**

**English** C2 (EF)

**Spanish** Native

**French** A2

## **RECOMMENDATIONS**

[LinkedIn recommendations available](#)

